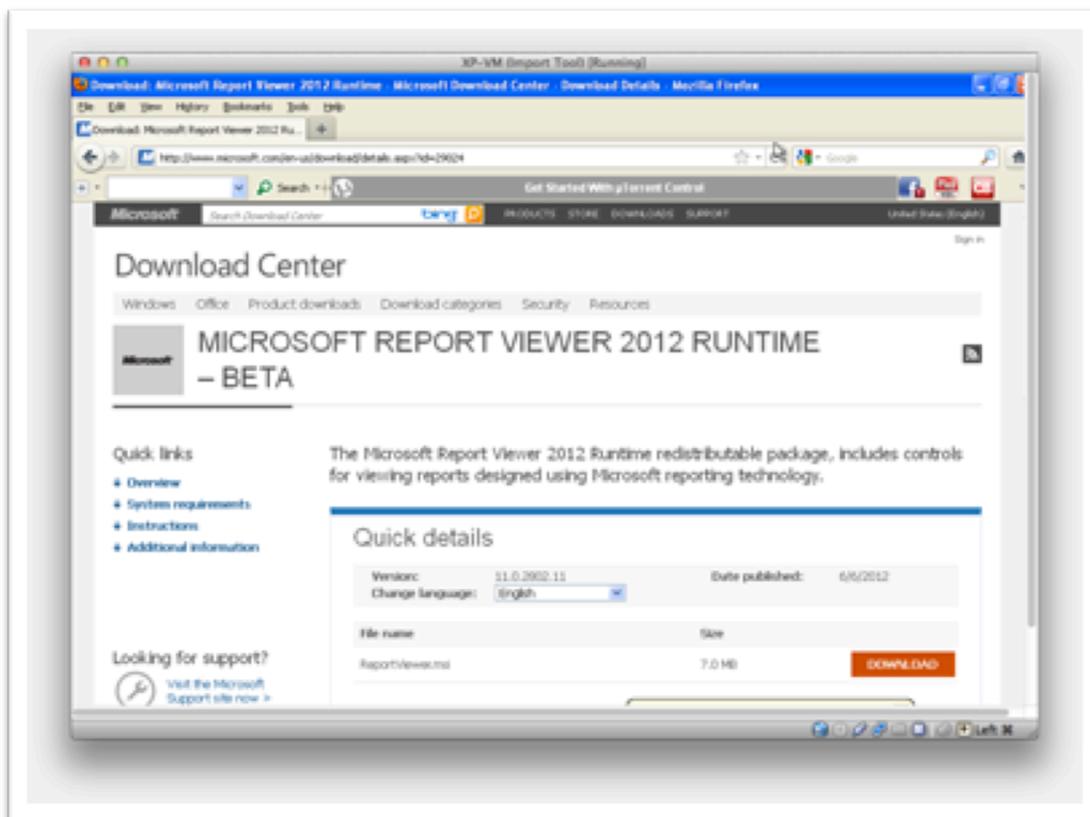


## SCORZ: How to install the Microsoft Report Viewer Control

If you are having difficulties printing from the SCORZ system, an immediate solution is to press Ctrl+P. This will use the standard printer setup. In addition to this, the SCORZ system contains an in-built print control. To use this you must have the **Microsoft Report Viewer Control** installed on your computer. In most cases, this is installed as a standard part of Windows; however, if it has not been installed you must do this manually. The Report Viewer Control can be downloaded from the following address:

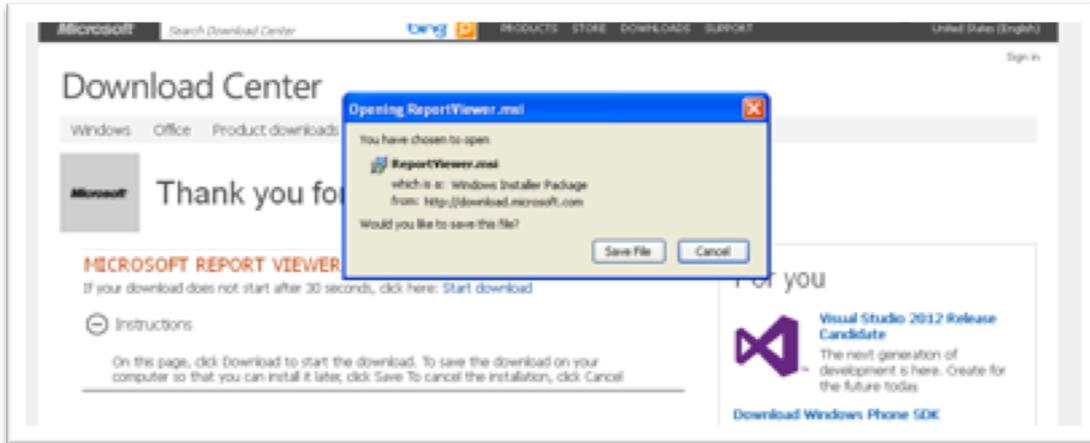
<http://www.microsoft.com/en-us/download/details.aspx?id=29024>



Click the download link and follow the on-screen instructions (as below)

### Instructions

1. Click the **Download** button on this page to start the download, or select a different language from the **Change language** drop-down list and click **Change**.
2. Do one of the following:
  - To start the installation immediately, click **Run**.
  - To save the download to your computer for installation at a later time, click **Save**.
  - To cancel the installation, click **Cancel**.



It is advised at this stage that you restart your computer before trying to print from SCORZ.

### **Service Pack 1**

If you continue to have difficulties printing, you may need to install the updated version of the Report Viewer Control. You can do this by clicking on the link below and following the on-screen instructions, similar to above.

<http://www.microsoft.com/en-us/download/details.aspx?id=27231>